Buffalo Bytes



Minutes, Not Miles, From Adventure

*** when viewing on a mobile device- please scroll down and click on "view entire message" to view Buffalo Bytes in correct formatting***

CUSTER CONNECTIONS

16 Questions to Use to Prepare for Small Business Season Success

Do you find yourself wondering how you're going to compete with larger, national stores with big marketing budgets and attractive loss leaders that bring in a crowd? How will you capture the attention of local shoppers, dinner, or service users? Well, we're here to equip you with a set of insightful questions to ask yourself, your employees, and your customers for big returns this holiday. By embracing these questions, you will not only position your business for the holiday rush (and revenue!) but also foster a stronger connection with your local audience.



Self-Reflection Questions for Small Business Owners (That's you!)

- What unique holiday offerings can my business provide? How am I helping? Is it a direct way like providing the perfect gift or an indirect way like cleaning the house to make way for family? Use that angle to get right to how you're solving your customer's problems or needs.
- How can I enhance the shopping experience for customers during the holidays? The <u>longer they stay</u> (in-person or online), the more they will buy.
- Am I effectively leveraging social media and other marketing channels to promote my seasonal promotions? Yes, you do have enough time in the day! Schedule posts while watching TV. Have fun with them. Do some video.

Employee Engagement Questions (You need loyal employees during the maddening holidays)

- How can we streamline our processes to handle increased holiday traffic?
- Are my current employees already burned out?
- What training or support do employees need to provide exceptional customer service during peak times?
- Are there creative ways to boost team morale and motivation during the busy holiday season?

Customer-Centric Questions

- What products or services are our customers most interested in during the holidays?
- How can we gather feedback from customers to improve their shopping experience? Traditional surveys are becoming tiresome. Do something creative.
- Are there loyalty programs or exclusive deals we can offer to show appreciation for our customers' support?

Community Engagement Questions

- How can we collaborate with other local businesses to create a festive atmosphere in the community? The chamber can help match you with a solid partner.
- Are there charity partnerships or local events we can participate in to give back during the holiday season?
- In what ways can we showcase the unique aspects of our community through our business?

Adaptability Questions

- How can we adjust inventory and company procedures to meet increased demand?
- Are there flexible payment options or gift card promotions that can attract more customers? Many businesses give a bonus \$10 gift card when you buy \$100. This is a nice bonus for them and often means more money for you. Especially because 61% of consumers spend more than a gift card's value when redeeming (on average \$31.75 more than the card's value).
- What strategies do we have in place for online sales and curbside pickup to accommodate different shopping preferences? As nice as it is to enjoy the lights and holiday merriment, some people would rather avoid crowds and the difficulty behind trying to find a parking space.

In the spirit of Small Business Season, let these questions serve as a compass for navigating the upcoming holiday rush. By proactively addressing these aspects of your business, you not only set the stage for a successful season but also contribute to the vibrant tapestry of your local community.

<u>Christina Metcalf</u> is a writer/ghostwriter who believes in the power of story. She works with small businesses, chambers of commerce, and business professionals who want to make an impression and grow a loyal customer/member base. She loves road trips, hates exclamation points, and already has her Christmas tree up.

Twitter: (a)christinagsmith

Facebook: @tellyourstorygetemtalking Instagram:@christinametcalfauthor

LinkedIn: @christinagsmith



IMPORTANT ANNOUNCEMENTS

Chamber Staff

Dawn Murray
Executive Director
dmurray@custersd.com

Jamie Dean

SNOW REMOVAL Here's the Scoop



Administrative Assistant jdean@custersd.com

Fred Baumann
Information Associate
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2023 Board Of Directors

Amy Bailey - President
John Stahl - Vice President
Michelle Fischer - Treasurer
Amanda Allcock
Craig Reindl
Diane Dennis
Corey Virtue
Bobbi Schmidt
Miranda Boggs

Julie Jenniges - City Liaison Mark Naugle - School Liaison Lydia Austin- CSP Liaison Leah Noem- BID Board Liaison



Snow and ice permitted to gather and remain upon the sidewalks of the city is dangerous to the safety of its citizens and others using the sidewalks.

CMC 12.04.040

The central business & highway commercial districts shall have snow and ice removed to the width of the sidewalk by 9:00 a.m.

If you have an awning in front of your building please make sure the snow is removed between the front posts of the awning and the curb.

HOW TO SIGN UP FOR CODE RED



Go to custer.govoffice.com

Signing up for Code Red will alert you when sidewalks need to be cleared and other important information.

PARKING IN THE WINTER MONTHS

Any time two inches or more of snow fall in the city, there shall be deemed to be a snow alert, and during such alert it shall be unlawful for any vehicle to park on the public streets and alleys within Custer between the hours of midnight and eight a.m., or until such time as the snow has been removed from the particular street or alley. CMC10.16.140

Private driveways are the property owners responsibility.



*This is provided as an informational document. For more specific and formal information please refer to the Custer Municipal Code (CMC).



To have things added to Buffalo Bytes, please send to Jamie: jdean@custersd.com. Items need to be received by Wednesdays at noon in order to be added to weekly Buffalo Bytes. Thank you!

MARK YOUR CALENDAR

November 16

Chamber Mixer 5pm-7pm Custer Beacon

November 24-December 15

Community Christmas Cash

Custer and Hill City businesses

December 2

Christmas Parade 5:30pm Mt Rushmore Rd

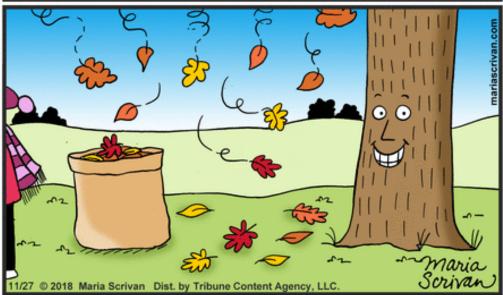
December 2-8

Christmas Scavenger Hunt Downtown Custer

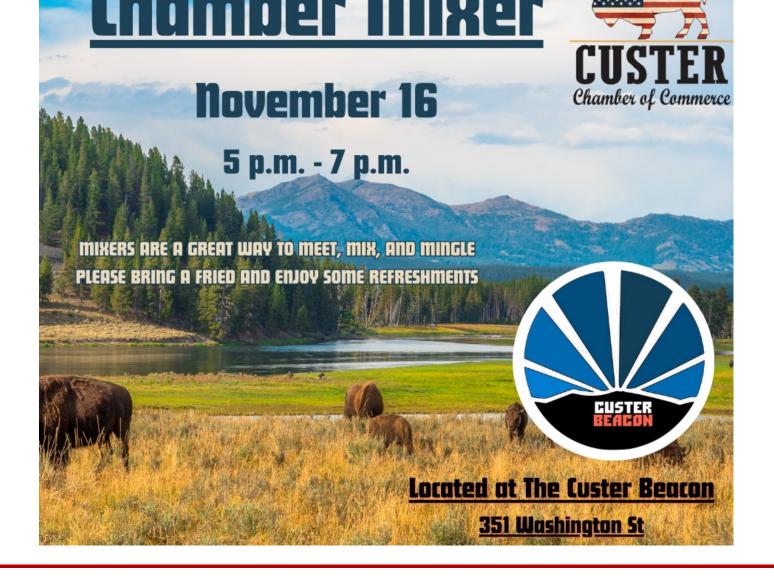
WEEKLY HUMOR

1111111





CHAMBER HAPPENINGS



We had a nice turn out for our First Membership Marketing Meeting! Here is a little of what we learned! Contact the Chamber if you would like more information.

Improve your online presence

There are 3 types of media:

- 1. Owned
- 2. Paid
- 3. Earned

Owned is assets a company controls.

- Website
- Blog
- Organic social media posts

Paid is when a company pays to promote messaging.

- Pay Per Click (PPC)
- Display ads
- Social ads
- On-site banner ads

There are also traditional paid media

- Print ads
- Billboards
- Tv and radio commercials

Earned is when others spread awareness, news or other information about a company.

- Tv news segment
- Reviews
- Word of mouth

Websites are generally the first impression consumers have of your business. Make sure yours is mobile friendly, has current information and updated pictures, and is monitored often.

Easy things you can do to improve your SEO (search engine optimization)

- Content Marketing
- o Reviews
- Google Business Profile
- Keep your website content fresh
- o Blogs
- Photos and videos
- Be active on social media

MEMBER SPOTLIGHT



"Dave's World Tours" & Shuttle Services

1880 Train

1881 Courthouse Museum

21 Electric, LLC

A Walk in the Woods

Acupuncture 4 Health

Adventure Rentals

Aflac- Carol Perrigo

Al Cornella Refrigeration

Alpha Builders, LLC

Altitude Gifts & Sweet Shoppe

American Family Insurance-Ronni Calvird Agency

American Legion Post #46

Ameriprise Financial

Art Expressions of Custer

Aspen+Pine Realty

Aspen 1 me Realty

Baker's Bakery & Cafe Inc **Barmore Enterprises** Bear Country USA, Inc Beaver Lake Campground Beecher Rock Vehicle Storage Begging Burro Mexican Bistro and Tequila Bar Big Pine Campground Bill & Linda Young Black Hills Aerial Adventures Black Hills Area Community Foundation Black Hills Balloons Black Hills Burger & Bun Co Black Hills Chemical & Janitorial Black Hills Electric Cooperative, Inc Black Hills Energy Black Hills Federal Credit Union Black Hills Parks & Forests Association Black Hills Playhouse Black Hills Power Bikes Rentals & Boutique Black Hills Reptile Gardens **Black Hills Towing** Blind Guy Custom Window Covering **Body of Christ Ministry** Bradeen Real Estate and Auctions, Inc. Branch Construction Services, LLC Buffalo Ridge Camp Resort Buglin' Bull Busy Ewe Farm & Fiber Calamity Jane Coffee House & Mercantile Calamity Peak Lodge Camp Bob Marshall Carson Drug Certified Folder Chalet Motel Chamberlain McColley's Funeral Home Chapel in the Hills Charley and Norma Najacht Chief Motel Christy chamberlain & Bob Reich City of Custer Claw Antler and Hide, Inc Coca-Cola Bottling Co Common Cents Craig Hindle Construction Crazy Horse Memorial Custer Ace Hardware Custer Ambulance Service, Inc Custer Area Arts Council Custer Car & Pet Wash Custer Chiropractic, PC Custer City Masonic Lodge #66 **Custer County Airport**

Custer County Conservation District

Custer County Candy Co

Custer County Chronicle

Custer County Conservation Dist **Custer County Democratic Party Custer County Library Foundation Custer County Republicans** Custer Dental Studio Custer Do It Best Hardware

Custer Golf Corp/Rocky Knolls Golf Course Custer Heating and Air Conditioning, Inc

Custer Hospitality (Super 8, Ecconlodge, Best Western, Comfort Inn, Holiday Inn Express)

Custer Lions Club

Custer Lutheran Fellowship

Custer Mountain Cabins & Campground

Custer Mt Rushmore KOA

Custer Mt Rushmore KOA

Custer Rotary

Custer Senior Center

Custer State Farm

Custer's Gulch RV Park & Campground

Dacotah Bank

Dakota Dream Bed & Breakfast & Horse Hotel

Dakota Greens - Custer Greenhouses & Nursery, Inc.

Days Inn

Deep Creek Gallery

Diamond Spur Events Center

Diane's Custer Vacation Rentals

Double Diamond Ranch

Eagles Landing Lodge

Edward Jones- Mark Koch

Edward Jones-Kris Zerbe Office

Elk Haven Vacation Cabins

EO Bungalows

Evergreen Media

Faith Lewis Real Estate Inc

Feel Good Hospitality (Bavarian Inn, Feel Good Café)

First Choice Lock and Key

First Interstate Bank

Floors and More Cleaning and Restoration

Four Mile Old West Town and Campground

Fred & Wendy Hlava

Freedom Hills Wealth Management

Freeman's Electric service, Inc

French Creek RV Park

French Creek Supply, Inc

French Creek Tree Fellers, LLC

Frenchy's Hideaways

Frontier Photo

Garland Goff, Attorney at Law, LLC

George Mickelson Trail

Gold Camp Cabins LLC

Gold Pan

Golden West Telecommunications

Good Karma Jewelry

Green Owl Media & Photography

Grizzly Gulch Adventure Golf

H & R Block

Harney Peak Chapter of DAR Heather's Top-Notch Cleaning

Hidden Lake Campground

High Mountain Outfitters

Highmark Credit Union

Hill's Inn

Hillside Handyman

Hjem AM

Home Slice Media Group

Horatio's Homemade Ice Cream

Hounds Pugs and Hugs

Jackie Hartwick

JAM Heating and Cooling

Jenny's Floral

Jewel Cave National Monument

Jim Frank & Colleen Hennessy

John & Diana Carson

Jon G Gindhart, DC, PC

Jorgenson Log Homes Inc

K & S Stagecoach Stop

K2 Masonry & Concrete

Ketel Thorstenson, LLP

Kieffer Sanitation

Kitchens by Karla

Kleemann House

Lampert Properties

Lasting Impressions Unlimited Inc (LIU)

Laurie Arthur, Inc

Lee, Patti & Jim

LFC Veterinary Services

Life Weavings Expressions

Lifeways Inc

Living Outreach Church

LJ's Recovery & Transport

Lynn's Dakotamart, Inc

Maria's Mexican LLC

McDonald Chiropractic

McGas LLC

Mickelson Trail Affiliates, LLC

Miner's Cup

Moccasin Springs, LLC

Mount Rushmore National Memorial

Mountainview Baptist Church

Mt Rushmore Brewing Company

Murray Auto Repair LLC

Naomi Haraldson

NARFE

Nelson's Oil and Gas

New Trails Ministry Inc

Nielsen Enterprises, LLC

NXTLAW PC

Old Pine Social

Operation Black Hills Cabins

Our Place

Our Redeemer Lutheran Church Outlaw Ranch Pacer Minerals, LLC Pine Rest Cabins Pizza Mill Pleasant Valley Farm & Cabins Prairie Hills Transit Premier Family Eyecare Purple Pie Place Rabbit Bicycle Rental & Repair Regency CSP Resorts (State Park Game Lodge, Sylvan Lake Lodge, Legion Lake Lodge, Blue Bell Lodge, Blue Bell Trail Rides and Buffalo Jeep Safari Tours and Rockcrest) Road Runner, Inc Rock Solid Rocket Motel Rockin R Rides, Inc Ronald McDonald House Charities Rose Haven Senior Living Rush Mountain Adventure Park Rushmore Photo & Gifts, Inc Sander Sanitation Service Sentinel Federal Credit Union Servall Uniforms & Linens Sew What? Shady Rest Motel Shepherd of the Hills Lutheran Church Signs Now Simon Contractors of SD, Inc Skogen Kitchen Sousleys HillBilly Barbeque and Catering South Dakota Outdoor Shop Southern Hills Animal Clinic Southern Hills Family Medicine Southern Hills Law, PLLC Southern Hills Screen Printing Southern Hills Tactical, LLC Southern Hills Title, Inc Spokane Creek Cabins & Camp Sprockets Fun Foundry Star Ridge Advertisment Starr Insurance Steele Collision and Glass Steve and Yolanda Davis Stockade Lake Cabins Stone Décor and Supply Studt Construction, Inc Subway Sunset RV Park Sunshine Storage Sylvan Rocks Climbing School and Guide Service Tallgrass Landscape Architecture, LLC **Tanglewood Estate Tennyson Investments** The Blind Guy of the Black Hills, LLC

The Cruisin' Canvas

The Custer Beacon

The Custer Wolf

The Mammoth Site

The Quilted Buffalo

Thomas Home Improvement

Travel Custer

Under Canvas, Inc

United States Forest Service Supervisor's Office- BH National Forest

United Way of the Black Hills

US Flagpole Guy of the Black Hills

Valhalla Legal, PLLC

VFW Post 3442

Vineyard Black Hills

Western Skies Real Estate

Wicked Espresso/ Little Wicked Inn

Wind Cave National Park

Windsong Valley Gardens

Workplace Disability Network of the Black Hills

World Fossil Finders Museum

Xanterra, Mt Rushmore

YMCA of Custer

Zonta Club of the Southern Black Hills



Custer Piecemakers Quilt Guild All Net Connections Grooming by Brenna Gold Valley Camp

Black Hills Candles
Black Hills Family Vacations
Hills Family Vacations

militiest in vivid and Appliance Fros Reed's Chimney Sweeping, Handyman & Caretaking Jubilee J Photography Willow Creek Child Care **Broken Boot Dispensary** Growing Roots, Inc Homestead Carpet Care Lenny Merriam CPA, CFE, PLLC PDQ Construction Inc Homeopathic Clinic of the Black Hills **Stage Stop Trading Post** Custer's Last Stop Peaceful Meadows TC Horsecamp LLC Tegan Franz Photography Mile High Garden Club

AREA EVENTS



Custer County Democrats

Coffee & Breakfast Gathering
Meet Your Fellow Democrats!

Saturday, November 18th — 9:00 AM

Laughing Water Restaurant

Crazy Horse Memorial





Looking Forward To Seeing Everyone On Saturday!









rall Sale

Up to 50%

Black Hills Power Bikes Rentals & Boutique

.





NARFE Social for Southern Hills

(National Active and Retired Federal Employees)

Winner's Circle Restaurant in Hot Springs Friday, Nov 17th at 11:30 Mayor Bob Nelson will be the guest speaker (15 Minutes)

(Order from the menu on your own)

NARFE membership covers all federal folks from the Veterans Affairs, Postal Service, FAA, Social Security Admin, as well as, the Forest Service, Park Service, and Fish and Wildlife Service, etc.

If you need more information or to RSVP attendance contact Hank Whitney by Nov 10. 605-673-3671 (Home) 443-799-0045 (cell)







LEGIUN AUXILARY MEETING

BECOME A MEMBER

Who: male and female spouses, grandmothers, mothers, sisters, and direct and adopted female descendants of military members who served honorably.



Why: support veterans, military, and their families. Help to advance the mission of The American Legion. Scholorships, girls state, promote youth and support community

MONDAY, NOVEMBER 20, 2023 5:30 PM

Post 46 Meeting Room located at 527 Montgomery Street, Custer, SD.



605-673-2244

REGISTER NOW



dawnmurray68@gmail.com



OUR PLACE

For Thanksgiving Day

Thursday, Nov. 23, 2023

7:00 am to 11:00 am

BREAKFAST - Menu choices from:

Egg plates, Pancakes, French Toast, Biscuits & Gravy, Country Benedict

[Breakfast - priced as per menu listing]

11:00 am to 1:00 pm

THANKSGIVING BUFFET - Turkey,

Ham, Mashed Potatoes & Gravy, Dressing, Cranberries,
Corn, Peas, Full Salad Bar, Homemade Pie

[Buffet - adults: \$14.95; 6-14: \$10.95; 2-5: \$4.00]

Our Place

738 Mt. Rushmore Road
Custer, SD 57730

"ARTISTS SUNDAY" - November 26th 1pm - 5pm

Come & Support the Artists of

17 North 5th Street, Custer, SD

Enjoy some refreshments while watching our artists demonstrate their art skills!

And visit our Christmas Shop for affordable gift ideas!



All donations will go to the Custer Area Arts Council





BRING YOUR OWN PROPS

28th BOMB WING AT ELLSWORTH AFB

o roundy week

DONATIONS

Bakery/Restaurant Cookies

(No homemade baked goods)

Individually Wrapped Goods

- Granola Bars
- Trail Mix
- Chips
- Crackers

COLLECTION DATES

Sam's Club

Sunday, November 12th, 19th, 26th 12pm-2pm

DROP OFF

28th Bomb Wing Headquarters

Ellsworth AFB

Dakotah Bank *Downtown location*

Wings and Rings
SW RC Location

Black Hills Community Bank Downtown Location

Sentinel FCU
South RC Location

Timmons Box Elder

COLLECTING UNTIL NOVEMBER 30TH, 2023

For more information: raiderholidaycheer@gmail.com





1st Annual Bag Exchange





LET THE GAME BEGIN!

Bring a Handbag gift wrapped worth \$25.00 or more to participate in the 1st Annual Bag exchange event.

Hors d'oeuvres will be provided.

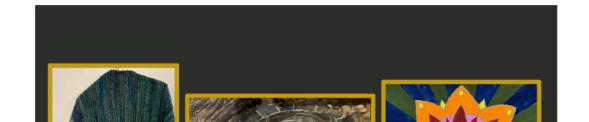
December 17th, 2023 3:00 - 5:00PM

Please RSVP to: custerslaststop.sd@gmail.com

605-673-2621



429 Mt. Rushmore Rd Custer, SD 57730









Custer County Courthouse Art Gallery

420 Mount Rushmore Road, second floor Through January 1, 2024

Showcasing Custer County Courthouse employees and family members.

Endorsed by Custer Area Arts Council.



ANNOUNCEMENTS

Be a part of making someone's Christmas merrier





Select A Gift is a community program that has provided gifts to lower income families in Custer county. This program has been around for decades and is the only one that benefits both adults and children. Because of your generous donation adults and teenagers will receive a gift card of \$25. Children will receive a toy from Santa's Toyland the day of gifting on December 16 at Custer Lutheran Fellowship.

How to Donate?

Before December 18th

Mail checks to:

Select-A-Gift, PO Box 366, Custer, SD 57730

(make checks out to Custer Ministerial Alliance with select-a-gift in the memo)

or drop off cash or checks into the red boxes:

Before or after services at: Custer Lutheran Fellowship, Custer Community Church, St. John the Baptist Catholic Church, or Our Redeemer Lutheran Church

And at Custer Chamber of Commerce, First Interstate Bank, Highmark Federal Credit Union, Dacotah Bank, Custer Beacon or Custer County building (2nd floor across from county planning office).

Thank you for helping Custer families in need to have a happy Christmas.







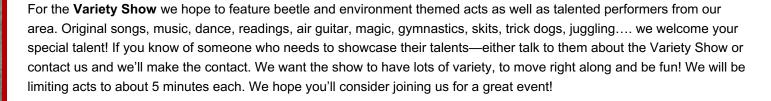


Call for Burning Beetle Variety Show Performers

We are recruiting Variety Show performers for our **11th Annual Burning Beetle** event, **Saturday, January 20, 2024** in Custer, South Dakota!

The day's events include:

- 3:30-5:00 Burning Beetle Variety Show at the High School Theatre
- 5:15 March with torches to Pageant Hill
- 5:30 Burn the Beetle! Fireworks! At Pageant Hill
- 6:00-- Bug Crawl in Custer with music at several restaurants and bars



Sign-up Flier









EVERY WEDNESDAY 6:30p - 8:30p

Beginning October 4th! See you there!

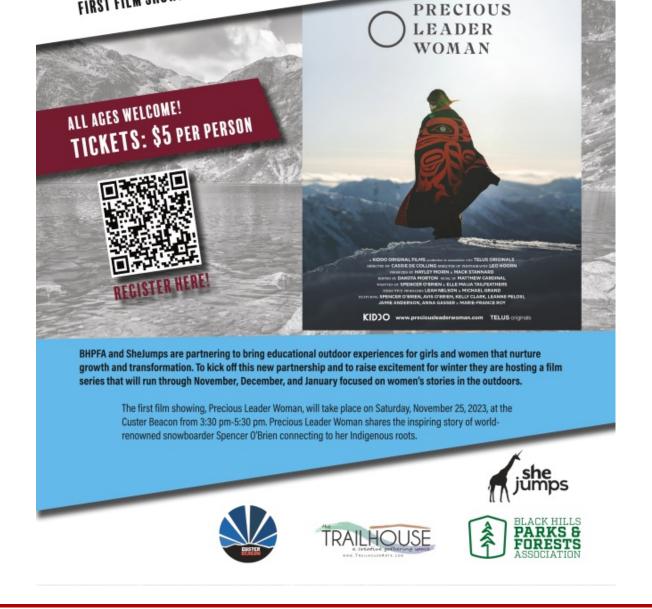
all acoustic instruments welcome!







NOVEMBER 25TH 3:30PM - 5:30PM The Custer Beacon







NEWS FROM THE STATE



Forest Service News Release

Media Contact: Scott Jacobson, Public Affairs Officer (605) 440-1409

scott.j.jacobson@usda.gov

www.fs.usda.gov/blackhills

Christmas Tree Permits Now Available

Custer, SD; November 15, 2023 – This is the time of year to celebrate old and new traditions with family and friends, like venturing into your favorite national forest to harvest your own Christmas tree. Black Hills National Forest Christmas tree permits are now available for purchase either online at Recreation.gov, from your local Forest Service office or from private vendors throughout the Black Hills. To purchase a permit online, visit Recreation.gov and search for Black Hills National Forest Christmas Tree Permit. It is important to carefully read the overview and need-to-know information prior to purchasing the permit. Visitors will need to set up or login to a Recreation.gov account to complete the transaction. Each permit is \$10 for any tree, plus a \$2.50 processing fee. Users can purchase up to five permits per account. Online permits are ready to print immediately after purchasing and must be visible as you remove your tree(s) from the Forest.

"As an added convenience, the Forest Service is selling permits through Recreation.gov as an alternative to in-person transactions," said Scott Jacobson, Black Hills National Forest Public Affairs Officer. "Whether purchased online, at Forest Service offices, or through an approved vendor, we want to make sure that everyone has convenient access to purchasing Christmas Tree permits."

The Forest Service's Christmas tree cutting program helps improve forest health by thinning densely populated stands of small-diameter trees. Removing these trees from the designated areas helps other trees grow larger and can improve wildlife habitat by creating open areas that provide food.

Many Forest roads are subject to seasonal closures. Free Motor Vehicle Use maps are available online at https://www.fs.usda.gov/detail/blackhills/maps-pubs/?cid=FSEPRD533421 or by downloading the https://www.fs.usda.gov/detail/blackhills/maps-pubs/?cid=FSEPRD533421 or by downloading the https://www.fs.usda.gov/detail/blackhills/maps-pubs/?cid=FSEPRD533421 or by downloading the https://www.fs.usda.gov/detail/blackhills/maps-pubs/?cid=FSEPRD533421 or by downloading the https://www.fs.usda.gov/detail/blackhills/maps-pubs/ or a state of the state

Additionally, all 4th graders throughout the United States receive a FREE Christmas tree permit, as part of the <u>Every Kid Outdoors Program</u>. If utilizing the online system at Recreation.gov, enter the voucher or pass number when prompted. Call your local Forest Service office for more information on the Every Kid Outdoors Program.

For more information on Christmas Tree permits, contact the Black Hills National Forest Supervisor's Office at 605-673-9200 or visit us online at:

http://www.fs.usda.gov/goto/blackhills/christmastreepermit. For more information on the Black Hills National Forest, visit www.fs.usda.gov/blackhills.

South Daketa_

Travel South Dakota November 2023 SDVisit.com





SIGN UP FOR THE 2024 À LA CARTE PROGRAM

Registration is now open for the **2024** À La Carte Cooperative Marketing Program . We continue to offer unique media placements at cost-effective rates that I hope you'll take advantage of. You'll find industry-favorite programs returning like the Digital Billboard Truck Co-op, the Group Tour Magazine Co-op, and Email Co-ops, along with many others to choose from, including six new programs.

Learn more about the À La Carte Program offerings and <u>register online</u>. Applications open today for all efforts. Each program has its own deadline and requirements, so please make sure to check out the booklet on <u>SDVisit.com</u> for all details. If you have questions about any of the programs, please reach out to either <u>Alexa Dorn</u> or <u>me</u>.

Ashley Worth
Co-op Marketing Manager
Travel South Dakota

REGISTER HERE



FOR IMMEDIATE RELEASE: Mon., Nov. 13, 2023

CONTACT: Katlyn Svendsen, Global Public Relations & Content Services Senior Director, Travel South Dakota

New Tourism Partnership Means Big Things for South Dakota

Travel South Dakota and GMS enter a first-ever partnership to promote the state in Canada

PIERRE, S.D. – Travel South Dakota and marketing firm Global Marketing & Sales (GMS) have entered a first-ever travel/trade outreach partnership to promote South Dakota's tourist offerings to Canada.

"This is the first time South Dakota has had dedicated Canadian representation, and we couldn't be more excited," said Jim Hagen, Secretary of the South Dakota Department of Tourism. "We are primed and ready to welcome more of our neighbors from the north."

The partnership with GMS will include representation, research, sales calls, digital roadshow presentations, newsletter/content marketing, and a coordinated familiarization tour for up to 10 qualified travel trade professionals in 2024. The digital roadshow will consist of a series of interactive and engaging digital presentations, emphasizing South Dakota's unique selling points to travel agencies and tour operators. As part of their work with GMS, Travel South Dakota plans to partner with South Dakota destinations and suppliers to introduce and promote the state to the Canadian travel trade industry. The partnership officially began on Nov. 1, 2023, and will continue until June 30, 2024.

Based in Florida, GMS has worked with destinations such as Chicago, Dallas, Nevada, and Visit California. They have offices in Canada, Mexico, Columbia, Brazil, Chile, and Argentina.

The South Dakota Department of Tourism is comprised of Travel South Dakota and the South Dakota Arts Council. The Department is led by Secretary James D. Hagen.

-30-

Homeland Security to Make More Than 64,000 Additional H-2B Visas Available for FY 2024

On November 3, 2023, the U.S. Department of Homeland Security, in consultation with the U.S. Department of Labor, <u>announced</u> that it expects to make an additional 64,716 H-2B temporary nonagricultural worker visas available for Fiscal Year 2024, on top of the congressionally mandated 66,000 H-2B visas that are available each fiscal year. The supplemental visa allocation is intended to help address the need for seasonal or other temporary workers in industries such as hospitality and tourism where too few U.S. workers are available.

The H-2B program permits employers to temporarily hire noncitizens to perform nonagricultural labor or services in the United States. The employment must be of a temporary nature, such as a one-time occurrence, seasonal need, or intermittent need. Employers seeking H-2B workers must take a series of steps to test the U.S. labor market.

They must obtain certification from the U.S. Department of Labor that there are not enough U.S. workers who are

able, willing, qualified, and available to perform the temporary work for which they seek a prospective foreign worker, and that employing H-2B workers will not adversely affect the wages and working conditions of similarly employed U.S. workers.

More information about the **H-2B Temporary Non-Agricultural Workers Program** can be found on the <u>U.S.</u>

<u>Department of Homeland Security</u> and the <u>U.S. Department of Labor</u> websites.

PRESS RELEASES



Custer Senior Center

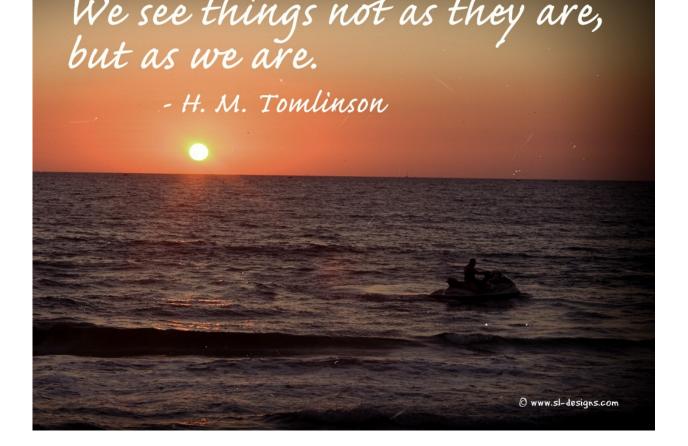
November Schedule

Click here to Check out the Custer School District Calendar for upcoming school events!



Custer School District October Newsletter

WEEKLY INSPIRATION



HELP WANTED

JOIN OUR INTERVIEWING TEAM!

MMI-2 International Research is seeking dependable, self-motivated people with strong customer service skills, reliable transportation and a love of the outdoors. If you are looking for temporary, intermittent part-time work, and live in or near Hill City, Custer, Merritt, or Rapid City, South Dakota, this might be a great job for you! Please see below for all the details.

Position Overview:

Conduct one-on-one, in person, exit surveys with visitors leaving the Black Hills National
Forest. This is done by asking a series of pre-set questions from a computer tablet, recording
responses in the tablet, and submitting the data electronically at the end of your shift.

Work schedule:

- · Temporary, intermittent, part-time work through September 2024
- 6-hour shifts including a 30-minute paid lunch
- Variable days (including Saturdays/Sundays and possible holidays)
- · Flexible schedule

Qualifications and Other Key Requirements:

- · Must live in or near Hill City, Custer, Merritt, or Rapid City, South Dakota
- Must be proficient using technology like tablets, cell phones, GPS, e-mail, and Wi-Fi
- Must have strong in-person customer service, ability to work/think independently, and problem solve
- Must be dependable, self-motivated, and possess a strong work ethic
- . Must possess a valid U.S. driver's license & have reliable transportation. 4WD a plus
- Must be willing and able to drive to forest survey sites. Distances vary
- · Must be willing to work outdoors in varied weather conditions
- Must be willing to work part-time hours and variable shifts including Saturdays/Sundays, and possible holidays
- Must be willing to commit to position through September 2024

Compensation Information: (All shifts are 6 hours and include a 30-minute paid lunch)

- Starting pay is \$125 per shift plus a \$25 fuel allowance per shift for a total of \$150 per shift
- \$225 bonus paid after every 10 survey shifts/days worked
- Paid training

If you think you would be a good fit for this position, email your resume and/or tell us a little bit about yourself. Please note "Hell Canyon/Mystic RD" in the email subject line and send to: info@mmi-2.com

We will not respond to applicants who live outside of the target area.

RECENT RETIREES ARE HIGHLY ENCOURAGED TO APPLY

Laughing Water Restaurant at Crazy Horse Memorial® is currently searching for a FULL -TIME YEAR-ROUND LINE COOK.

Prior experience in working kitchen line in a fast paced - small restaurant or food service environment is a must.

Position is full-time, year-round at 35/40 hours per week w/ Evening, Holiday & Weekends required and some overtime.

This is an hourly position with the benefits associated with full-time, year-round employment, which include medical, dental, optical, and AFLAC insurances, Paid Personal Leave, and a retirement plan.

Please contact HR@CrazyHorse.org or call (605) 673-4681 for more information!



The Custer Senior Center Board of Directors is accepting

resumes for the full-time position of Custer Senior Center Director. The primary administrative duties are grant-request writing, working with the Center's finances, and facility management. QuickBooks or a similar bookkeeping program is advantageous. The position is full-time, 40 hours per week. Insurance and retirement benefits are not available at this time. Year-end bonuses may be earned. For more information and a copy of the position description, please send an email to cscdirvac@gmail.com; or call the Center at 605-673-2708. The Senior Center is a non-profit organization, and is an equal employment opportunity employer.





PLEASE EMAIL SKOGEN@SKOGENKITCHEN.COM

Job Positions

- Line cooks
- Dishwashers
- Full time
- Part time

Ph: 605.673.2241
E: skogen@skogenkitchen.com
W: www.skogenkitchen.com





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- CUSTOMER SERVICE
- SALES EXPERIENCE
- GREAT PEOPLE SKILLS
- · 21 OR OLDER
- WILLING TO WORK WEEKENDS & EVENINGS



(605) 673-3047

507 Mt Rushmore Rd Custer, SD

VACANCY ANNOUNCEMENT

PAID ON-THE-JOB EXPERIENCE OPPORTUNITY

WHERE: CUSTER SENIOR CENTER

TITLE: CUSTODIAN

SCHEDULE: PART TIME

PAY - \$10.80 PER HOUR

THIS POSITION IS PART OF THE SENIOR COMMUNITY SERVICES PROGRAM (SCSEP)

SCSEP is an on-the-job experience and employment program designed to help low-income individuals age 55 and older update their jobs skills, build work experience and confidence, and continue to have economic security and well-being.

Eligibility:

Individuals applying for the SCSEP must meet specific eligibility requirements in order to participate:

- A resident of South Dakota
- 55 years of age or older
- Unemployed
- · A limited household income of no more than 125 percent above of the federal poverty level

Participant Benefits:

As a participant of the SCSEP will:

- Earn income South Dakota Minimum Wage
- Receive training and experience to help develop employment skills
- Receive free annual physical exams
- · Have the chance to obtain full- or part-time unsubsidized employment upon completion of program
- · Partake in meaningful social and physical activities
- Engage in activities to support independence

Be sure to check out the Help Wanted section on our Website:

Our Address:

615 Washington Street Custer, SD 57730

Phone Numbers:

605-673-2244 800-992-9818 Send Us An Email

Connect With Us













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